HOW TO REGISTER FOR MATP SERVICES

If you are in need of MATP services call ATA MATP to request an official application. In Cameron, Elk or McKean County you call toll free 1866-282-4968. On the application you will be asked for your ACCESS card number to help verify that you are eligible for MATP services, and you will be asked a few questions about your need for transportation.

Make sure you note any special needs you may have like: if you use a wheelchair or walker; if you have any problem that keeps you from riding in a bus or van with other people; or if you need to have someone go with you to your appointments.

When you get a ride through MATP, you are expected to get to the curb to be picked up. If you have any disabilities or limitations that keep you from getting to the curb, tell that to ATA MATP who is required to provide you with door-to-door service if you medically need it.

If you are registering a child who is under 18, a parent or guardian can accompany the child to their appointments at no cost to you.



MATP THE MEDICAL ASSISTANCE

USER GUIDE

Once you have

registered with

ATA MATP you

ful USER GUIDE

Important: You can obtain transportation services while you are completing the registration process. However, ATA MATP must receive a signed registration form from you within 30 days of when your services begin.

Once you are eligible and registered, you will be sent more written information about how to use ATA MATP services. Your registration is good as

long as you continue to receive Medical Assistance.

MORF Info

CUSTOMER SERVICE 1-866-282-4968 I-866-ATA 4YOU

ATA email

CustomerService@ATAtrans.com 44 Transportation Center Johnsonburg, PA 15845-2102



RideATA.com

ATA PUB: MATP 4968-2 - (11-01-2008)



Medical Assistance Transportation Program

CAMERON + ELK + McKEAN COUNTIES

If you need a ride If you need a ride vou need a

> If you or anyone in your family is a Medical Assistance recipient, you may be able to get help with transportation you need to get to and from medical providers. The **ATA Medical Assistance Transportation Program** (MATP) provides rides to medical care at no cost to you.





If you or anyone in your family is a Medical Assistance recipient, you may be able to get help with

transportation you need to get to and from medical providers. The Medical Assistance Transportation Program (MATP) provides rides to medical care at no cost to you. You can also get mileage reimbursement if you use your own car or find someone willing to give you a ride.

WHERE CAN YOU GO WITH MATP?

You can use ATA MATP services to get to any health care service that is covered by Medical Assistance. That includes appointments with your doc-



tor, dentist, psychologist or psychiatrist, drug and alcohol treatment clinics, or any other MA provider. You can also use MATP to go to the pharmacy for prescriptions, to the hospital for tests, or to get to medical equipment suppliers.

If you belong to a Medical Assistance MCO (Managed Care Organization), also called an HMO, you can use MATP services to get to any provider within your Physical Health plan or your Behavioral Health Plan's network.



If you are enrolled in the Medical Assistance ACCESS Plus Program, you can use MATP services to get to your

selected or assigned Personal Care Physician (PCP) and any specialist to whom your PCP refers you.

If you are part of the Access Plus system you can now use MATP to go to your nearest behavioral health provider or a more distant behavioral health provider of your choice.

If you do not belong to an MCO or the ACCESS Plus Program, but you receive your health care through



MA fee for service, you can use MATP to go to the nearest Medical Assistance provider who can meet your needs. You can go to a more distant provider if you give ATA MATP information that you medically need to go to that provider.

HOW IS TRANSPORTATION PROVIDED?

ATA MATP provides rides in the least costly way to meet your needs. You will usually be riding with other passengers. Depending on where you need to go, MATP can arrange a ride for you using vans, taxis, or accessible vehicles for persons with disabilities. If you can ride a bus, and you do not

live far from a bus route, you may be reimbursed for the cost of riding the bus.



The ATA MATP

program in Cameron Elk and McKean counties provides mileage reimbursement and also reimburses you for any parking and turnpike toll costs involved in your trip.

Call ATA MATP for information on the current rate for mileage reimbursement.

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